

SECRET

5 An application program interface system and method for automating high speed network access ordering and provisioning processes, particularly involving business to business interactions, such as automating interactions between ISPs and ILEC/CLECs for xDSL service ordering and provisioning processes, are disclosed. The method for automating communications between service providers in connection with providing a high speed network access service generally comprises electronically receiving a request message relating to the high speed network access service from a service provider via a network, processing the request message from the service provider using a computer system to automatically generate a response message to the request message, and electronically transmitting the response message to the service provider via the network.

10 The processing of the request message utilizes a predefined request document tag definition and the generating of the response message utilizes a predefined response document tag definition.